



Mintifi Help Centre

Benefits of updated contact details



Why is it important to keep your contact information updated with your financial providers?

Importance of keeping your contact information up-to-date is ruled by following critical benefits:-

1. Communication: Keeping your contact information updated ensures you can be contacted easily by your financial providers.

At Mintifi, we will connect with you to communicate transaction alerts, reminders and other key notifications related to your loan account.

2. Security & Convenience: In the digital era, financial institutions use your email id and/or mobile number to authenticate and provide you with technology enabled services.

At Mintifi, you can login to our portal using mobile number for authentication and access your loan account details anytime. This will help you perform your transactions, get account statements, raise a service request and get account status on the go

3. Opportunities: If your contact information is updated, you will never miss out on benefit opportunities given by your financial provider.

At Mintifi, you will be able to take advantages of our festive offers, brand offers etc.



How can I reach Mintifi?

You can reach Mintifi through phone and email.

Phone – 9004 11 7000

Email – customercare@mintifi.com

How can I request for update/change in contact details?

You can place your request by writing to customercare@Mintifi.com from your current registered email id.

How to update/change Applicant's contact details?

Login to our web app to update/change the mobile number or email id of the primary applicant.

Click on - <https://app.mintifi.com/login> and login with your current registered number.